



The Appliance Loft is committed to the health and safety of all our employees, customers and partners. In the ever-changing environment of the COVID-19 Pandemic, we will constantly re-evaluate all relevant factors and or practices in our business operations. Immediate changes that we have implemented are detailed below:

- On May 1st, we resumed normal business hours (9AM-5PM Mon-Fri, 9AM-3PM Sat)
- To mitigate the spread of the virus, we are keeping a close watch on the number of customers and staff in the store at one time
 - **We are also requesting you make an appointment and please limit the size of your party to 3 or less persons**
 - We kindly ask that if any customers are feeling ill or have traveled outside of the country to adhere to the governmental recommendations which can be found using the provided link [Center for Disease Control and Prevention](#)
 - [Ohio Governor, Mike DeWine announced April 28th that starting May 12th it is recommended that customers wear some type face covering](#)
 - The Appliance Loft Staff will be wearing face coverings with customers per the above
- The Appliance Loft staff has been vigilant in the daily cleaning of our showroom with disinfectants, but please limit contact to appliance handles only as those are disinfected more frequently
- Hand sanitizer is available in all areas of our store
 - We recommend using it frequently while you visit our showroom
 - Please practice social distancing with our staff (6 Foot)
 - In our mitigation efforts, we request that customers do not bring in very young children as they sometimes have a difficult time understanding hygienic standards
- Until further notice, The Appliance Loft will no longer offer In-Store pick-up of products
 - Items can be picked up at our warehouse location which is a short drive from our store location
 - Our staff will be happy to supply you with customer warehouse pick-up instructions
- Our delivery and installation teams will also be increasing efforts to minimize the spread of any type of germs
 - They are equipped with sanitation and disinfection products and will use them frequently before and after any in-home visit as well as wear face covering starting May 12th
 - Please alert our staff immediately if anyone in the household is feeling ill or is at risk of infection and we can re-schedule your delivery and or installation
 - Should anyone in the household become ill shortly after one of our partners is in your home, please contact us immediately as well as a recommended health professional

The Appliance Loft will continue to monitor any COVID-19 updates and take the appropriate recommended or mandated steps to continue to protect or staff, customers and partners. Should you have any questions or concerns, please email or call our store. Thank you

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