



The Appliance Loft is committed to the health and safety of all our employees, customers and partners. In the ever-changing environment of the COVID-19 Pandemic, we will constantly re-evaluate all relevant factors and or practices in our business operations. Immediate changes that we have implemented are detailed below:

- We are limiting our store hours **to 9AM – 3PM Monday through Saturday (Closed on Sunday)**
- To mitigate the spread of the virus, we are limited to a total of 10 people in our store at once
 - This would include our team as well as customers
 - **We are also requesting you make an appointment and please limit the size of your party to 3 or less persons**
 - Should we reach the level of 10 persons, we will have to request that the last customers do not enter the store and either make an appointment for a later date or time
 - We kindly ask that if any customers are feeling ill or have traveled outside of the country to adhere to the governmental recommendations which can be found using the provided link [Center for Disease Control and Prevention](#)
- The Appliance Loft staff has been vigilant in the daily cleaning of our showroom with disinfectants
- Hand sanitizer and disinfectant wipes are available in all areas of our store
 - We recommend using both frequently while you visit our showroom
 - Please keep note of all personal space while our sales associates assist you
 - In our mitigation efforts, we request that customers do not bring in very young children as they sometimes have a difficult time understanding hygienic standards
- Until further notice, The Appliance Loft will no longer offer In-Store pick-up of products
 - Items can be picked up at our warehouse location which is a short drive from our store location
 - Any of our staff will be happy to supply you with customer warehouse pick-up instructions
- Our delivery and installation teams will also be increasing efforts to minimize the spread of any type of germs
 - They are equipped with sanitation and disinfection products and will use them frequently before and after any in-home visit
 - Please alert our staff immediately if anyone in the household is feeling ill or is at risk of infection and we can re-schedule your delivery and or installation
 - Should anyone in the household become ill shortly after one of our partners is in your home, please contact us immediately as well as a recommended health professional

The Appliance Loft will continue to monitor any COVID-19 updates and take the appropriate recommended or mandated steps to continue to protect or staff, customers and partners. Thank you

Reese Dorsey
General Manager
The Appliance Loft